

Sustainability Policy

Elevating Our Future

At Azerbaijan Airlines CJSC (AZAL), we are dedicated to creating a sustainable future for aviation. Our commitment to environmental stewardship, social responsibility, and economic sustainability guides our operations and decisions. This policy reflects our dedication to reducing environmental impact, fostering social well-being, and driving economic growth.

Protecting Our Planet

We adopt the understanding that the world's resources are limited. We operate with the determination to protect the environment for future generations.

We strive to minimize greenhouse gas emissions by investing in fuel-efficient aircraft, optimizing flight operations, and supporting the use of sustainable aviation fuels. This includes targeted efforts to reduce carbon dioxide (CO₂) emissions, the most prevalent greenhouse gas. We target to implement cutting-edge, energy-saving technologies and practices, across our facilities to further lower our overall energy consumption. Additionally, by adopting comprehensive waste reduction and recycling programs we aim to decrease our environmental impact while ensuring that our operations respect and protect local ecosystems and biodiversity. Our commitment also extends to meeting and exceeding the industry's best practices for noise and air quality.

Empowering People

We are committed to creating a safe, inclusive, and supportive work environment that promotes the health and well-being of our employees. Enhancing passenger satisfaction through exceptional service, safety, and comfort is also a priority. We actively engage with and support local communities through educational, health, and cultural initiatives that drive social and economic development. Furthermore, we promote diversity and inclusion within our workforce, ensuring equal opportunities for all employees.

Driving Innovation and Growth

Investing in advanced technologies and practices, to enhance operational efficiency and sustainability is crucial to our strategy. We uphold robust financial management practices to ensure economic stability and growth. Emphasizing the importance of research and development, we are actively seeking opportunities to improve fuel efficiency, explore sustainable materials, and embrace digital transformation to stay at the forefront of the aviation industry.

Accountability and Transparency

We set and track key performance indicators (KPIs) to measure our sustainability performance and guide our initiatives. Publishing detailed reports annually provides transparency on our environmental, social, and economic progress. We regularly review and update our sustainability initiatives and practices to incorporate the latest insights, technologies, and best practices.

Enriching Communities

Contributing to the economic development of the regions we serve involves creating jobs, supporting local businesses, and investing in community infrastructure. We partner with educational institutions to offer training programs, scholarships, and internships that help develop the next generation of aviation professionals. Supporting health initiatives and programs enhances the well-being of our employees and the communities we serve. We also promote the cultural heritage of the regions we operate in through various sponsorships and community projects. Striving to reduce social inequalities, we support initiatives that provide equal opportunities for all community members.

Code of Conduct

AZAL is committed to upholding the highest ethical standards in all our operations. We ensure compliance with all applicable laws and regulations, maintaining the integrity of our business practices. We treat all employees, customers, and stakeholders with respect and fairness. By implementing strict anti-corruption policies and practices, we prevent any form of unethical behavior. Additionally, we ensure our suppliers adhere to sustainable and ethical practices.

Commitment to Excellence

Azerbaijan Airlines CJSC is dedicated to being a regional leader in sustainability. Our dedication to protecting the environment, empowering people, driving innovation, creating value for society, and adhering to ethical standards is at the heart of our mission. We aim to operate in a manner that benefits our passengers, employees, communities, and the planet, ensuring a sustainable future for all.

Mr. Samir Rzayev
President
Azerbaijan Airlines CJSC

The **Sustainability Policy** will be reviewed annually and updated as necessary to reflect advancements and best practices in sustainability.